

YEE-CHING LILIAN CHAN
December 2019

1. Name Yee-Ching Lilian Chan
2. Business Address DeGroote School of Business
McMaster University
1280 Main Street West
Hamilton, Ontario L8S 4M4
Tel.: 905-525-9140 ext. 23974
3. Educational Background
Dec. 1984 Ph.D. in Business Administration
Virginia Polytechnic Institute and State University
Virginia, United States

June 1980 B.B.A. in Accounting
The Chinese University of Hong Kong
Hong Kong
4. Current Status at McMaster
Appointment with tenure as Professor of Accounting and Financial Management Services Area,
DeGroote School of Business, July 1, 2008.
5. Professional Organizations
April 2014 FCPA (Ontario, Canada)

October 2005 FCMA (Ontario, Canada)

July 1990 CMA (Ontario, Canada)

Sept. 1987 CPA (Wisconsin, United States)
6. Employment History
 - a. academic
July 2008 – present Professor
DeGroote School of Business
McMaster University
Ontario, Canada

July 1993 – June 2008 Associate Professor
DeGroote School of Business
McMaster University
Ontario, Canada

- Jan. 1986 - June 1993 Assistant Professor
DeGroote School of Business
McMaster University
Ontario, Canada
- Jan. 1985 - Dec. 1985 Assistant Professor
School of Business Administration
The University of Wisconsin - Milwaukee
Wisconsin, United States
- Sept. 1983 - Dec. 1984 Instructor
College of Business
Virginia Polytechnic Institute and State University
Virginia, United States
- Aug. 1980 - July 1981 Teaching Assistant
The Chinese University of Hong Kong
Hong Kong

b. consultations

Member of the Data Reliability and Validity Subcommittee, Ontario Case Costing Project, Ontario Hospital Association, 1993 to 2000.

Member of the Board of Examiner, The Society of Management Accountants of Canada, 2005 to December 2007.

Member, Graduate Program Review Panel, Master of Professional Accounting program, Edwards School of Business, University of Saskatchewan, April 2012.

Member, Quality Assessment Panel, Postsecondary Education Quality Assessment Board (PEQAB), Bachelor of Commerce (Accounting) program, Niagara College of Applied Arts and Technology, June 2013.

c. Other

Advisory Committee, *Accounting Perspectives*, January 2014 to present.

7. Scholarly and Professional Activities

a. editorial boards

Accounting Perspectives, Associate Editor, July 1, 2010 to present.

Advances in Management Accounting, 2002.

Accounting Enquiries: A Research Journal, 1995 to 2003.

Canadian Journal of Administrative Science, 2015 (Action Editor).

International Journal of Accounting Literature, 2001, 2002, 2003.

b. grant & personnel committees

External Reviewer, faculty appointment at the rank of Full Professor with tenure, Schulich School of Business, York University, 2013/14.

External Examiner of a Ph.D. thesis, “The impact of the balanced scorecard on Chinese hospitals”, University of South Australia, South Australia, October/November 2011.

External referee of the scholarly and professional contributions of Dr. Sylvia H. Hsu for her tenure and promotion to Associate Professor, Schulich School of Business, York University, August/September 2011.

External referee of the scholarly work of Professor Maureen Gowling for her tenure and promotion to Associate Professor, Odette School of Business, University of Windsor, October/November 2009.

External referee of the scholarly work of Professor Raili Pollanen for his promotion to the rank of Associate Professor at the Sprott School of Business, Carleton University, December 2007.

External evaluator of the scholarly work of Professor Merridee Lynne Bujaki for her promotion to the rank of Associate Professor at the University of Ottawa.

c. executive positions

d. journal referee

Ad hoc reviewer for the *International Journal of Public Sector Management*, 2017.

Ad hoc reviewer for *Journal of Management Accounting Research* (Special Issue), 2015.

Ad hoc reviewer for *Corporate Governance: an International Review, Health Policy and Planning, Journal of Management Accounting Research* (Special Issue), 2014.

Ad hoc reviewer for *Corporate Governance: an International Review*, 2013.

Ad hoc reviewer for *Corporate Governance: an International Review, Social Sciences and Medicine*, 2011.

Ad hoc reviewer for *Omega: The International Journal of Management Science* and *Arab Journal of Administrative Sciences on Intellectual Capital*, 2010.

Ad hoc reviewer for *Service Industries Journal*, 2008.

Ad hoc reviewer for *International Journal for Business Governance and Ethics, Advances in Management Accounting, Health Care Management Science*, special issue of the *Business Strategy and the Environment*, 2007.

Ad hoc reviewer for *BMC (BioMedical): Health Services Research, Journal of Asian Business Studies, International Journal of Public Sector Management, Management Research Notes*, 2006.

Ad hoc reviewer for *Health Care Management Science*, special issue of the *International Journal of Business Governance and Ethics*, 2005.

Ad hoc reviewer for the Accounting Section of *Management Science*, 2003.

Ad hoc reviewer for *Healthcare Management REVIEW*, *Advances in Management Accounting*, 2002.

Reviewer for *Accounting Enquiries: A Research Journal*, 1994 to 2003.

Ad hoc reviewer for *Canadian Journal of Administrative Sciences*, 1992.

e. external grant reviews

8. Areas of Interest

Research: Analytical and field research on cost/managerial accounting as well as impact study of board governance on performance, with particular interest in the healthcare and university sectors.

Teaching: Cost/Managerial Accounting, Financial Accounting, and Accounting Information Systems.

9. Honours

Fellow of the Chartered Professional Accountants of Ontario, April 2014.

Chan, Y.L. and H.T. Hao. "Research in Motion (RIM): Governance at Risk?!", Governance Case Track, NACRA 2012 Annual Meeting, Boston, Massachusetts, USA, October 25 – October 27, 2012. (Directors College Corporate Governance Award).

Fellow of the Society of Management Accountant of Ontario, October 2005.

Literati Club 2005 Highly Commended Award -

Chan, Y.L. "Performance Measurement and Adoption of Balanced Scorecards: A Survey of Municipal Governments in the USA and Canada," *The International Journal of Public Sector Management*, vol. 17, no. 2 and 3, 2004, pp. 204-221.

10. Courses Taught (last five years)

Department (program) - DeGroote School of Business (Commerce and MBA Programs)

a. undergraduate

Commerce 4AA3, Managerial Accounting II (2 sections, Winter 2016, 2 sections, Winter 2019).

Commerce 4AK3, Accounting Information for Decision Making (1 section, Winter 2019).

b. graduate

Business A721, Management Accounting Information for Strategic Development (1 section, Winter 2015; 1 section, Winter 2016).

Business A740, Strategic Management Accounting (1 section, Winter 2015).

BUSADM I601, Managing Financial Resources (4 sections, Fall 2016, co-instructor with A. Danielova).

DPA #702, Strategic Management Accounting (2 sections, Summer 2015; 3 sections, Summer 2016).

c. postgraduate (medical)

d. other

11. Contributions to teaching practice

Develop Powerpoint slides with audios for COMMERCE 4AK3: Accounting Information for Decision Making, and students were required to review these Powerpoint presentations before class.

Develop a business analytic project using Microsoft Power BI for COMMERCE 4AA3: Managerial Accounting II and COMMERCE 4AK3: Accounting Information for Decision Making, in Winter 2019.

12. Supervisorships

a. master

b. doctoral

Supervisor of Yao-Tien Lee from September 1, 2013 to August 31, 2015.

c. post-doctoral

Dr. Jun Min Yin, visiting scholar from Nanjing Audit University, March 2016 to February 2017.

d. professional

e. supervisory committees

Member of Supervisory Committee of Ning Liu from March 1, 2014 to August 31, 2016.

f. others

13. Lifetime Research Funding

Fall 2017 SSHRC Exchange – Conference Attendance and Representational Activities Grant, \$3,506, for attending the Hawaiian Accounting Research Conference (HARC) 2018.

The Society of Management Accountants of Ontario, \$6,500, for a project on “Impact of Business Strategy on Executive Compensation Structure”, 2014.

The Society of Management Accountants of Ontario, \$7,500, for a project on “Pay for Performance in Ontario’s Hospital Sector”, 2013.

The Society of Management Accountants of Ontario, \$9,000, for a project on “Two Decades of Balanced Scorecard in the Health Sector – Is it a Management Fad?”, 2012.

The Society of Management Accountants of Ontario, \$9,000, research project on “Governance in the Canadian Healthcare Sector”, 2011.

The Society of Management Accountants of Ontario, \$10,000, research project on “Governance in Canadian Universities” (with K. Nainar and A.W. Richardson), 2009.

Canadian Institute of Health Research, \$37,470, research project on “Developing a Framework and Indicators for Pediatric Oncology Services”, (with R. Barr, C. Greenberg, M. Greenberg and A. Klassen), 2008-2009.

Chinese Government Full Scholarship, China-Canada Scholars’ Exchange Programme (2007-2008), partnership of China Scholarship Council and Foreign Affairs and International Trade Canada, at Peking University, from February 2008 to July 2008.

Canadian Institute of Health Research, Emerging Team Grant: Knowledge Translation in Mental Health and Addiction, \$5,000, research project on “Knowledge Translation in Mental Health: Implementing and Sustaining the Transitional Discharge Model” (with Forchuk, C., D. Sherman, A. Rudnick, M-L. Martin, Y.L. Chan, E. Jensen, et al), April 2007 to March 2008.

The Society of Management Accountants of Ontario, \$10,000, research project on “Effectiveness of Governance in the Health Care Sector”, 2006.

Arts Research Board Grant, McMaster University, \$7,000, research project on “Implication of Strategy, Structure and Control System on Hospitals, 2002 (with Al Seaman).

Research Grant, Canadian Health Services Research Foundation, \$250,777, research project on “Therapeutic Relationships: From Hospital to Community”, 1998-2000 (with C. Forchuk, K. Hartford, A. Blomqvist, M. Martin, and A. Donner).

Research Grant, Canadian Breast Cancer Research Initiative, National Cancer Institute of Canada, \$51,540, research project on “Post Operative Arm Massage: A Support for Women with Lymph Node Dissection and their Families”, 1998-2000 (with C. Forchuk, P. Baruth, M. Prendergast, R.L. Holiday, S. Brimmer, R. Bareham and V. Schultz).

Research Grant, Innovation Research Centre, Michael G. DeGroote School of Business, McMaster University, \$10,000, research project on “Innovation of Management in the Healthcare Sector”, 1996 (with B.E. Lynn).

14. Lifetime Publications

a. Peer Reviewed

i) books

ii) contributions to books

iii) journal articles

1. Chan, Y.L. "Dori & Nemo Early Learning Centre", *Accounting Perspectives*, Vol. 18, Issue 1, March 2019, pp. 13-21 (<http://dx.doi.org/10.1111/1911-3838.12191>).
2. Chan, Y.L. and S. Hsu. "Target Setting, Pay for Performance, and Quality Improvement: A Case Study of Ontario Hospitals' Quality Improvement Plans", *Canadian Journal of Administrative Science*, Vol. 35, Issue 1, March 2019, pp. 128-144 (<https://doi.org/10.1002/cjas.1474>).
3. Chan, Y.L. "Valeant Pharmaceuticals International, Inc. - Case (A): Incentive Compensation, Acquisitions, and Financial Performance; Case (B): Corporate Crisis in 2015 and 2016", *International Journal of Case Studies in Management*, Vol. 15, Issue 4, December 2017, pp. 1-21.
4. Bart, C., Y.L. Chan and K. Kanagaretnam. "Are Board Directors Asking the Right Questions and Executive Compensation?", *Corporate Board: Role, Duties and Composition*, Vol. 10, Issue 3, 2014, pp. 97-114.
5. Chan, Y.L. and S. H. Hsu. "Executive Incentive and Quality Improvement Plans in Ontario Hospitals", *International Journal of Management Accounting Research*, Vol. 4, Issue 1, 2014, pp. 27-48.
6. Chan, Y.L. and H.T. Hao. "Governance Reform at Research in Motion (RIM), Ltd.", *Case Research Journal*, Vol. 34, No. 1, 2014, pp. 1-15.
7. Chan, Y.L. "Board Governance in Ontario's Hospital Sector", *Advances in Management Accounting*, vol. 22, 2013, pp. 97-134.
8. Bradley, N.M.E., Robinson, P.D. Greenberg, M.L., Barr, R.D., Klassen, A.F., Chan, Y.L. and Greenberg, C.M. "Measuring the Quality of a Childhood Cancer Care Delivery System: Quality Indicator Development", *Value in Health*, Vol. 16, No. 4, 2013, pp. 647-654.
9. Bradley, N.M.E., Robinson, P.D. Greenberg, M.L., Barr, R.D., Klassen, A.F., Chan, Y.L. and Greenberg, C.M. "Measuring the Quality of a Childhood Cancer Care Delivery System: Assessing Stakeholder Agreement", *Value in Health*, Vol. 16, No. 4, 2013, pp. 639-646.
10. Chan, Y.L. and A.W. Richardson. "Board Governance in Canadian Universities", *Accounting Perspectives*, vol. 11, no. 1, 2011, pp. 31-36.
11. Bart, C., Y.L. Chan and K. Kanagaretnam. "What Questions Do Board Members of Public Service Organizations Ask About Executive Compensation?" *Accounting Perspectives*, vol. 10, no. 3, 2011, pp. 83-108.

12. Chan, Y.L. "How Strategy Map Works for Ontario's Health System?" *International Journal of Public Sector Management*, vol. 22, no. 4, 2009, pp. 349-363.
13. Chan, Y.L. and A. Seaman. "Strategy, Structure, Performance Management and Organizational Outcome: Application of Balanced Scorecard in Canadian Healthcare Organizations", *Advances in Management Accounting*, 2008, vol. 17, pp. 151-180.
14. Chan, Y.L. "St. Thomas University: Which Balanced Scorecard to Use", *Accounting Perspectives*, Winter 2007, vol. 6, no. 4, pp. 1-16.
15. Chan, Y.L. "An Analytic Hierarchy Framework for Evaluating Balanced Scorecards of Healthcare Organizations," *Canadian Journal of Administrative Sciences*, June 2006, vol. 23, no. 2, pp. 1-20.
16. Forchuk, C., M.-L. Martin, Y.L. Chan and E. Jensen. "Therapeutic Relationships: From Psychiatric Hospital Community," *Journal of Psychiatric and Mental Health Nursing*, vol. 12, 2005, pp. 556-564.
17. Forchuk, C., P. Baruth, M. Prendergast, R. Holliday, R. Bareham, S. Brimmer, V. Schulz, Y.L. Chan, and N. Yammine. "Post Operative Arm Massage: A Support for Women with Lymph Node Dissection and Their Families," *Cancer Nursing*, vol. 27, no. 1, 2004, pp. 25-33.
18. Chan, Y.L. "Use of Capital Budgeting Techniques and an Analytic Approach to Capital Investment Decisions in Canadian Municipal Governments," *Public Budgeting & Finance*, vol. 24, no. 2, Summer 2004, pp. 40-58.
19. Chan, Y.L. "Performance Measurement and Adoption of Balanced Scorecards: A Survey of Municipal Governments in the USA and Canada," *The International Journal of Public Sector Management*, vol. 17, no. 2 and 3, 2004, pp. 204-221. (*Literati Club 2005 Highly Commended Award.*)
20. Ho, S. K., Y.L. Chan and D. Tompkins. "Capital Budgeting and Entrepreneurial Organizations: A Survey of Hospital Practices," *The Journal of Entrepreneurial Finance and Business Ventures*, 2003, pp. 111-127.
21. Ho, S.K., and Y.L. Chan. "Performance Measurement and the Implementation of Balanced Scorecards in Municipal Governments," *Journal of Government Financial Management*, Winter 2002, vol. 51, no. 4, pp. 8-19.
22. Chan, Y.L. and B.E. Lynn, "Middletown University: A Case on Cost Allocation and Pricing," *The Journal of Accounting Case Research*, 2001, vol. 6, no. 1, pp. 63-80.
23. Chan, Y.L. and S.K. Ho. "Performance Measurement and the Use of Balanced Scorecard in Canadian Hospitals," *Advances in Management Accounting*, 2000, vol. 9, pp. 145-169.

24. Ho, S.K., Y.L. Chan and R.E. Kidwell, Jr. "The Implementation of Business Process Reengineering in American and Canadian Hospitals," *Healthcare Management Review*, vol. 24, no. 2, Spring 1999, pp. 19-32.
25. Forchuk, C., R. Schofield, M. Martin, M. Sircelj, V. Woodcox, J. Jewell, T. Valledor, B. Overby, and L. Chan. "Bridging the Discharge Process: Staff and Client Experiences Over Time," *Journal of the American Psychiatric Nurses Association*, August 1998, pp. 128-133.
26. Chan, Y.L. and B.E. Lynn, "Operating in Turbulent Times: How Ontario's Hospitals are Meeting the Current Funding Crisis," *Healthcare Management Review*, Summer 1998, volume 23, number 3, pp. 7-18.
27. Forchuk, C., L. Chan, R. Schofield, M. Martin, M. Sircelj, V. Woodcox, J. Jewell, T. Valledor, and B. Overby, "Bridging the Discharge Process: Quality of Worklife, Quality of Life and Economic Analysis," *The Canadian Nurse*, March 1998, pp. 22-27.
28. Chan, Y. L. and S. K. Ho, "Continuous Quality Improvement: A Survey of American and Canadian Health Care Executives," *Hospital & Health Services Administration*, Winter 1997, volume 42, number 4, pp. 525-544.
29. Chan, Y. L. and B. E. Lynn, "Organizational Effectiveness and Competitive Analysis: an Analytic Framework," *Advances in Management Accounting*, 1993, volume 2, pp. 85-108.
30. Chan, Y. L., "Improving Hospital Accounting with Activity-Based Costing," *Healthcare Management Review*, Winter 1993, volume 18, number 1, pp. 71-78.
31. Chan, Y. L. and B. E. Lynn, "Hierarchical Analysis as a Means of Evaluating Tangibles and Intangibles of Capital Investments," *Mid-Atlantic Journal of Business*, March 1993, volume 29, number 1, pp. 59-74.
32. Chan, Y. L., "Impact of Investments and Productivity on Profitability," *Canadian Journal of Administrative Sciences*, March 1992, pp. 30-39.
33. Chan, Y. L. and B. E. Lynn, "Performance Evaluation and the Analytic Hierarchy Process," *Journal of Management Accounting Research*, Fall 1991, vol. 3, pp. 57-87.
34. Montazemi, A. R. and Y. L. Chan, "An Analysis of the Structure of Expert Knowledge," *European Journal of Operational Research*, April 1990, pp. 275-292.
35. Chan, Y. L. and Y. Yuan, "Dealing with Fuzziness in Cost-Volume-Profit Analysis," *Accounting and Business Research*, Spring 1990, pp. 83-96.
36. Chan, Y. L., "Incremental Cost-Volume-Profit Analysis," *Journal of Accounting Education*, Fall 1990, pp. 1-12.

- iv) research creation and artistic contribution
- v) journal abstracts

vi) other, including Proceedings of Meetings

Chan, Y.L., Y.T. Lee and H. Zhu. "Does Cash Bonus Work? A Study on the Contingency Fit with Firm Strategy", Asia Pacific Management Accounting Association 2018 Annual Meeting, Tokyo, Japan, October 29 – November 1, 2018.

Chan, Y.L. and S. Hsu. "Impression Management Tactics on Goal Setting: A Case Study of Ontario Hospitals' Quality Improvement Plans", Oslo - 2018 MSAR (Manufacturing & Service Accounting Research) Conference, Oslo, Norway, June 15 – June 16, 2018.

Chan, Y.L. and S. Hsu. "Impression Management Tactics on Goal Setting: A Case Study of Ontario Hospitals' Quality Improvement Plans", ASAC Conference 2018, Toronto, Canada, May 27 – May 29, 2018.

Chan, Y.L. and S. Hsu. "Impression Management Tactics on Goal Setting: A Case Study of Ontario Hospitals' Quality Improvement Plans", American Accounting Association (AAA) Western Region Meeting, Vancouver, Washington, U.S., April 12 – April 14, 2018.

Chan, Y.L., Y.T. Lee and H. Zhu. "Does Cash Bonus Work? A Study on the Contingency Fit with Firm Strategy", HARC 2018 Conference, Honolulu, Hawaii, January 3 – January 5, 2018 (Accepted in September 2017).

Chan, Y.L. and S. Hsu. "Impression Management Tactics on Goal Setting: A Case Study of Ontario Hospitals' Quality Improvement Plans", HARC 2018 Conference, Honolulu, Hawaii, January 3 – January 5, 2018 (Accepted in September 2017).

Chan, Y.L. and S.H. Hsu. "Target Setting, Incentive Pay and Performance: A Case Study of Ontario Hospitals' Quality Improvement Plans", *Proceedings for the ASAC 2015 Conference*, ASAC 2015 Conference, Halifax, Nova Scotia, June 13 – June 16, 2015.

Chan, Y.L., H.T. Hao and Y.T. Lee. "Starbucks Corporation – Sell or Hold?", Accounting/Finance Case Track, NACRA 2014 Annual Meeting, Austin, Texas, USA, October 23 – October 25, 2014.

Chan, Y.L. and H.T. Hao. "Research in Motion (RIM): Governance at Risk?!", Governance Case Track, NACRA 2012 Annual Meeting, Boston, Massachusetts, USA, October 25 – October 27, 2012 (Directors College Corporate Governance Award).

Chan, Y.L. "Haier Australia – the Next Step", *Proceedings for the 2007 ASAC Conference*, Case Track, *2007 ASAC Conference*, Ottawa, Ontario, June 2007.

Chan, Y.L. and A. Seaman. "The Amalgamation of Two Hospitals", *Proceedings for the 2006 ASAC Conference*, Banff, Alberta, Canada, June 2006.

Chan, Y.L. "University Scorecard", *Proceedings for the 2006 ASAC Conference*, Case Track, Banff, Alberta, Canada, June 2006.

Seaman, A. and Y.L. Chan. "Link of Strategy and Structural Autonomy on Performance", ASAC Conference, Ryerson University, Toronto, May 2005.

Ho, S. K. and Y.L. Chan. "Performance Measurement and the Implementation of Balanced Scorecards in Municipal Governments: A Study of U.S. Municipalities," Conference on Emerging Issues in International Accounting 2002, Niagara University, August 2002.

Ho, S. K., Y.L. Chan, and C.W. Chow. "Enhancing the Effectiveness of Hospital Capital Budgeting Practices," Twelfth Annual Entrepreneurial Finance and Business Ventures Research Conference, School of Management, Syracuse University, April 2001.

Chan, Y.L. and S.K. Ho. "Performance Measurement and the Use of Balanced Scorecard in Canadian Hospitals," 2000 American Accounting Association Northeast Regional Meeting, Bentley College, April 2000.

Ho, S. K., Y.L. Chan, and C.W. Chow. "Enhancing the Effectiveness of Hospital Capital Budgeting Practices," Conference on Emerging Issues in International Accounting, Niagara University Center for International Accounting Education and Research, Niagara University, August 2000.

Ho, S. and L. Chan. "Process Reengineering: A Survey of American and Canadian Healthcare Executives," The American Accounting Association Northeast Regional Meeting, April, 1998, New Hampshire, New York, U.S.A.

Ho, S. K. and Y. L. Chan, "The Implementation of Continuous Quality Improvement in American and Canadian Hospitals," The American Accounting Association Mid-Atlantic Regional Meeting, April 10-12, 1997, University of Baltimore, Baltimore, Maryland, U.S.A.

Ho, S. K. and Y. L. Chan, "The State of Continuous Improvement Efforts in Hospitals," The American Accounting Association Northeast Regional Meeting, April 24 - 26, 1997, Binghamton University, Binghamton, New York, U.S.A.

b. *Not Peer Reviewed*

i) books

ii) contributions to books

iii) journal articles

Bart. C., Chan, Y.L., and K. Kanagaretnam. "Executive Pay: Directors Need to Keep Asking (More) Questions", *The Philanthropist*, vol. 24, no. 4, 2012, pp. 239-241.

Chan, Y.L. "Reform in the Governance and Responsibility Management System's in China's Hospital Sector" *CMA Management*, December/January 2009, pp. 30-37.

Chan, Y.L. "Cascading a Clear Focus", *CMA Management*, October 2007, pp. 28, 29-32.

Chan, Y.L. "The Benefits of Balance", *CMA Management*, December 2002/January 2003, pp. 48-50.

Chan, Y. L. and S. Chan. "Can Accountants be Replaced by EDI?" *CGA Magazine*, December 1993, pp. 24-28, 65.

iv) research creation and artistic contributions

v) journal abstracts

vi) other, including Proceedings of Meetings

c. *Accepted for Publication* (in final form)

d. *Submitted for Publication*

Chan, Y. L. and S. Hsu. "Goal Setting, Management Control, and Impression Management: A Study of Ontario Hospitals' Quality Improvement Plans", submitted to *Contemporary Accounting Research*.

e. *Unpublished Documents*

Chan, Y.L. and A.M. Juma. "Use of Multiple Choice Questions in Assessment: A Case Study in an Introductory Management Accounting Course".

Chan, Y.L. and A.M. Juma. "Effectiveness of a Synchronized Online Course in Accounting for Engineering Students".

Chan, Y.L. and Y.T. Lee. "Can You Drink Social Responsibility?" July 2015.

Chan, Y.L. and G.G. Liu. "A Decade of Medical Insurance Reform in China", April 2010.

Chan, Y.L. and A. Seaman. The Amalgamation of Two Hospitals, September 2006.

Chan, Y.L. University Scorecard, August 2006.

Chan, Y. L. and B. E. Lynn, Evaluating Tangibles and Intangibles of Capital Investments, McMaster University, Working Paper No. 375, February 1992.

Chan, Y. L. and A. R. Montazemi, An Experimental Study on the Information Choice of Security Analysts, McMaster University, Working Paper No. 276, March 1987.

15. Presentations at Meetings

a. *Invited*

Chan, Y.L. 2009 Symposium: Views of Performance Measures and the Health Care Industry, Atkinson School of Administrative Studies, York University, April 24, 2009.

b. *Contributed*

i) peer reviewed

Chan, Y.L., Y.T. Lee and H. Zhu. “Does Cash Bonus Work? A Study on the Contingency Fit with Firm Strategy”, Asia Pacific Management Accounting Association 2018 Annual Meeting, Tokyo, Japan, October 29 – November 1, 2018.

Chan, Y.L. and S. Hsu. “Impression Management Tactics on Goal Setting: A Case Study of Ontario Hospitals’ Quality Improvement Plans”, Oslo - 2018 MSAR (Manufacturing & Service Accounting Research) Conference, Oslo, Norway, June 15 – June 16, 2018.

Chan, Y.L. and S. Hsu. “Impression Management Tactics on Goal Setting: A Case Study of Ontario Hospitals’ Quality Improvement Plans”, ASAC Conference 2018, Toronto, Canada, May 27 – May 29, 2018.

Chan, Y.L. and S. Hsu. “Impression Management Tactics on Goal Setting: A Case Study of Ontario Hospitals’ Quality Improvement Plans”, American Accounting Association (AAA) Western Region Meeting, Vancouver, Washington, U.S., April 12 – April 14, 2018.

Chan, Y.L., Y.T. Lee and H. Zhu. “Does Cash Bonus Work? A Study on the Contingency Fit with Firm Strategy”, HARC 2018 Conference, Honolulu, Hawaii, January 3 – January 5, 2018.

Chan, Y.L. and S. Hsu. “Impression Management Tactics on Goal Setting: A Case Study of Ontario Hospitals’ Quality Improvement Plans”, HARC 2018 Conference, Honolulu, Hawaii, January 3 – January 5, 2018.

Chan, Y.L. and S.H. Hsu. “Target Setting, Incentive Pay and Performance: A Case Study of Ontario Hospitals’ Quality Improvement Plans.”, accepted for presentation, Accounting Track, ASAC 2015 Conference, Halifax, Nova Scotia, June 13 – June 16, 2015.

Chan, Y.L., H.T. Hao and Y.T. Lee. “Starbucks Corporation – Sell or Hold?”, Accounting/Finance Case Track, NACRA 2014 Annual Meeting, Austin, Texas, USA, October 23 – October 25, 2014.

Chan, Y.L. and H.T. Hao. “Research in Motion (RIM): Governance at Risk?!”, Governance Case Track, NACRA 2012 Annual Meeting, Boston, Massachusetts, USA, October 25 – October 27, 2012 (Directors College Corporate Governance Award).

Chan, Y.L. and H.T. Hao. “Research in Motion (RIM): Governance at Risk!?” accepted for presentation, Case Track, *2012 ASAC Conference*, St. John’s Newfoundland, June 2012.

Chan, Y.L. “McMaster University: The Presidents’ Contracts”, accepted for presentation at the NACRA 2011 Annual Meeting, San Antonio, Texas, October 2011.

Chan, Y.L. and P. Ianni. “Is University President’s Compensation Fair?”, accepted for presentation, Case Track, *2010 ASAC Conference*, Regina, Saskatchewan, May 2010.

Chan, Y.L. and A. Seaman. "Strategy, Structure, Performance Measurement System, and Organizational Performance: Adoption of Balanced Scorecard in Canadian Healthcare Organizations", Accounting Division, 2007 ASAC Conference, Ottawa, Ontario, June 2007.

Chan, Y.L. "Haier Australia – the Next Step", *Proceedings for the 2007 ASAC Conference*, Case Track, 2007 ASAC Conference, Ottawa, Ontario, June 2007.

Chan, Y.L. and A. Seaman. "The Amalgamation of Two Hospitals", *Proceedings for the 2006 ASAC Conference*, Banff, Alberta, Canada, June 2006.

Chan, Y.L. "University Scorecard", *Proceedings for the 2006 ASAC Conference*, Case Track, Banff, Alberta, Canada, June 2006.

Seaman, A. and Y.L. Chan. "Link of Strategy and Structural Autonomy on Performance", ASAC Conference, Ryerson University, Toronto, May 2005.

Martin, M-L., C. Forchuk, Y.L. Chan, and E. Jensen. "The Therapeutic Discharge Model and Forensic Clients", The 10th Biennial International Custody and Caring Conference, Saskatoon, Saskatchewan, September 27-28, 2006.

Chan, Y.L. and A. Seaman. "The Amalgamation of Two Hospitals", 2006 ASAC Conference, Banff, Alberta, Canada, June, 2006.

Chan, Y.L. "University Scorecard", 2006 ASAC Conference, Banff, Alberta, Canada, June 3-6, 2006.

Chan, Y.L. and A. Seaman. "The Amalgamation of Two Hospitals", 2005 ASAC Case Track (Embryo Case), Ryerson University, Toronto, May 2005.

Forchuk, C., Hartford, K., Blomqvist, A. Martin, M.L., Chan, L., Donner. "A. Therapeutic Relationships; From Hospital to Community", RNAO Championing Nursing Knowledge: Making a Difference in Patient Outcomes, Second Biennial International Conference on Nursing Best Practice Guidelines Toronto, Ontario, June 2003.

Forchuk, C., Blomqvist, A., Chan, L., Donner, A., Hartford, K. Martin, M.L. "Therapeutic Relationships: Results From an International Program of Research", Symposium 2003 Conference of the International Council of Nurses. Geneva, Switzerland. June 2003.

Forchuk, C., Hartford, K., Blomqvist, A., Martin, M.L., Chan, L., Donner, A. "Therapeutic Relationships: From Hospital to Community", Canadian Conference on Nursing Research. Quebec City, Quebec, June 2002.

Forchuk, C., Hartford, K., Blomqvist, A., Martin, M.L., Chan, L., Donner, A. "Therapeutic Relationships: From Hospital to Community", 10th Canadian Conference on Health Research CHERA, Halifax, Nova Scotia, May 2002.

Forchuk, C., Hartford, K., Blomqvist, A., Martin, M.L., Chan, L. and Donner, A. “Therapeutic Relationships and Partnerships: From Hospital to Community”, World Assembly for Mental Health, Vancouver, British Columbia, July 2001.

Forchuk, C., Hartford, K., Blomqvist, A., Martin, M.L., Chan, L. and Donner, A. “Developing Hospital to Community Therapeutic Relationships”, The ICN 22nd Quadrennial Congress, Copenhagen, Denmark, June 2001.

Forchuk, C., Baruth, P., Prendergast, M., Holliday, R., Brimner, S., Bareham, R., Schulz, V., & Chan, L. “Post-Operative Arm Massage: A Support for Women with Lymph Node Dissection and their Families”, ICN 22nd Quadrennial Congress, Copenhagen, Denmark, June 2001.

Forchuk, C., Baruth, P., Prendergast, M., Holliday, R., Brimner, S., Bareham, R., Schulz, V., & Chan, L. “Post-Operative Arm Massage: A Support for Women with Lymph Node Dissection and Their Families”, World Conference On Breast Cancer, Ottawa, Ontario, September 1999.

Chan, Y.L. and B.E. Lynn, “Operating in Turbulent Times: How Ontario’s Hospitals are Meeting the Current Fiscal Crisis”, National Business Conference ‘97, Michael G. DeGroot School of Business, McMaster University, Ontario, Canada, January 1997.

Forchuk, C., Chan, L., Schofield, R., Martin, M.L., Sircelj, M., Woodcox, V., Valledor, T., Jewell, J., & Overby, “Collaboration to Improve the Discharge Process: Economic Analysis. Schizophrenia 1996: Breaking Down the Barriers”, 4th International Conference, Regional Congress of the World Association for Social Psychiatry, Vancouver, B.C., October 1996.

Forchuk, C., Chan, L., Schofield, R., Martin, M.L., Sircelj, M., Woodcox, V., Valledor, T., Jewell, J., & Overby, B. “Collaboration to Bridge the Discharge Process: Economic Analysis”, Canadian Nurses Association Annual Meeting, Halifax, Nova Scotia, June 1996.

Forchuk, C., Schofield, R., Martin, M.L., Sircelj, M., Woodcox, V., Valledor, T., Jewell, J., Overby, B., Chan, L. & Fraser, K. (1996). Bridging the Discharge Process: Staff Responses Over Time to a Clinical Innovation. Public Sector Psychosocial Nursing Research Conference: International Conversations. University of Washington, Seattle, U.S.A., May 1996.

Forchuk, C., Chan, L., Schofield, R., Martin, M.L., Sircelj, M., Woodcox, V., Valledor, T., Jewell, J., & Overby, B. “Collaboration to Bridge the Discharge Process: Economic Analysis”, Public Sector Psychosocial Nursing Research Conference: International Conversations. University of Washington, Seattle, U.S.A., May 1996.

Forchuk, C., Schofield, R., Martin, M.L., Sircelj, M., Woodcox, V., Valledor, T., Jewell, J., Overby, B., Chan, L. & Fraser, K. “Bridging the Discharge Process: Qualitative Analysis of Staff Experiences Over Time”, International Quality of Nurses' Worklife Conference, Ontario, Toronto, March 1995.

Forchuk, C., Schofield, R., Martin, M.L., Sircelj, M., Woodcox, V., Valledor, T., Jewell, J., Overby, B., Chan, L. & Fraser, K. “Bridging Hospital and Community Nursing: Quantitative Results”, Provincial Nurse Administrators Interest Group Annual Meeting. Ontario, Toronto, March 1995.

ii) non-peer reviewed

Chan, Y.L. 2009 Symposium: Views of Performance Measures and the Health Care Industry, Atkinson School of Administrative Studies, York University, April 24, 2009 (invited presentation).

16. Patents, Inventions and Copyrights

17. Administrative Responsibilities

a. department

Acting Chair, Accounting and Financial Management Services Area, DeGroot School of Business, McMaster University, July 2013 to June 2014; July 1 to July 10, 2014; December 8 to December 17, 2014; August 10 to August 31, 2016; July 1, 2018 to June 30, 2019; December 18, 2019 to December 24, 2019.

Acting Chair, Marketing Area, DeGroot School of Business, McMaster University, October 2013 to December 2013.

Member, Advisory Board, CPA/DeGroot Centre for the Promotion of Accounting Education and Research, ICAO and DeGroot School of Business, McMaster University, July 2013 to June 30, 2014.

Member, Advisory Board, CA/DeGroot Centre for the Promotion of Accounting Education and Research, ICAO and DeGroot School of Business, McMaster University, July 2011 to June 30, 2012.

Chair, Accounting and Financial Management Services Area, DeGroot School of Business, McMaster University, July 2007 to June 30, 2012.

Chair, CP/M Committee, Accounting and Financial Management Services Area, DeGroot School of Business, McMaster University, July 2007 to June, 2012; July 2013 to June 2014; July 1, 2018 to June 30, 2019.

Chair, Tenure and Promotion Committee, Accounting and Financial Management Services Area, DeGroot School of Business, McMaster University, July 2007 to June 30, 2012; July 2013 to June 2014; July 1, 2018 to June 30, 2019.

Chair, Recruiting Committee, Accounting and Financial Management Services Area, DeGroot School of Business, McMaster University, November 2008 to June 2010, July 2013 to June 2014; July 1, 2018 to June 30, 2019.

Acting Chair, Accounting and Financial Management Services Area, DeGroot School of Business, McMaster University, March 16 to April 6, 2006; June 11 to June 30, 2006; and March 14 to April 18, 2007.

Member, CP/M Committee, Accounting and Financial Management Services Area, DeGroote School of Business, July 2002 to December 2016.

Member, Recruiting Committee, Accounting and Financial Management Services Area, DeGroote School of Business, McMaster University, July 2002 to June 2004, July 2005 to June 2006.

Member, Recruiting Committee – Teaching Track Position, Accounting and Financial Management Services Area, DeGroote School of Business, McMaster University, September 1, 2016 to December 31, 2016.

Member, Tenure and Promotion Committee, Accounting and Financial Management Services Area, DeGroote School of Business, July 2002 to December 2016.

Chair, Accounting Area, DeGroote School of Business, McMaster University, July 1995 to June 2001.

Chair, Recruiting Committee, Accounting Area, DeGroote School of Business, McMaster University, July 1995 to June 1996, July 1998 to June 1999, December 2000.

Chair, CP/M Committee, Accounting Area, DeGroote School of Business, McMaster University, July 1995 to June 2001.

Member, Recruiting Committee, Accounting Area, Faculty of Business, McMaster University, July 1987 to December 1987.

Chair, Tenure and Promotion Committee, Accounting Area, DeGroote School of Business, McMaster University, July 1995 to June 2001.

b. Faculty

Graduate Curriculum and Policy Committee, DeGroote School of Business, July 1999 to June 2001, January 2004 to June 2005, July 2011 to June 30, 2012, July 1, 2015 to December 31, 2016; January 1, 2018 to present.

MBA Program Development Committee, DeGroote School of Business, July 1, 2013 to June 30, 2014; July 1, 2018 to present.

Graduate Diploma Executive Committee, Graduate Diploma in Professional Accountancy program, DeGroote School of Business, July 1, 2019 to present.

Director, Graduate Diploma in Professional Accountancy program, July 1, 2014 to August 31, 2016; July 1, 2018 to June 30, 2019

Selection Committee for Associate Deans, DeGroote School of Business, November 2016 to December 2016.

MBA Revision Committee, DeGroote School of Business, May 2016 to August 2016.

Tenure and Promotion Committee, Marketing Area, DeGroot School of Business, August 1, 2015 to June 30, 2016.

Undergraduate Curriculum and Policy Committee, July 1, 2014 to December 31, 2016.

Graduate Diploma Executive Committee (Chair), January 1, 2014 to August 31, 2016.

Dean's Advisory Council, July 1, 2013 to June 30, 2014.

Selection Committee for Associate Deans, DeGroot School of Business, September 2011 to January 2012.

Tenure and Promotion Committee, DeGroot School of Business, July 2004 to December 2004, July 2009 to June 2012.

MBA Awards Committee, DeGroot School of Business, July 2009 to June 30, 2012.

Faculty Council, DeGroot School of Business, July 1993 to June 1994, July 1995 to June 2001, January 2004 to June 2005, July 2007 to December 2007, July 2008 to June 30, 2012.

Undergraduate Admissions and Reviewing Committee, DeGroot School of Business, July 2008 to June 2009.

Operating Committee, Ph.D. Program, DeGroot School of Business, July 2008 to June 2009.

Undergraduate Curriculum and Policy Committee, DeGroot School of Business, July 2005 to June 2008.

Director, MBA Programs, DeGroot School of Business, January 2004 to June 2005.

Graduate Admission and Study Committee, DeGroot School of Business, July 1995 to June 2001, January 2004 to June 2005.

MBA Admission Advisory Committee, DeGroot School of Business, January 2004 to June 2005.

Selection Committee for the Associate Dean of Business, DeGroot School of Business, March 2004 to September 2004.

Ad Hoc Selection Committee for the AIC Chair in Investment and Portfolio Management, DeGroot School of Business, November 2003 to February 2004.

Selection Committee for the Dean of Business, DeGroot School of Business, October 2003 to February 2004.

Ad Hoc Selection Committee for the Chair of the Human Resources and Management Area, DeGroot School of Business, March 2003.

Ad Hoc Selection Committee for the Associate Dean, DeGroot School of Business, February 2000.

Strategic Planning Task Force, DeGroot School of Business, February 2000 to June 2000.

Ad Hoc Selection Committee for the Associate Dean, DeGroot School of Business, November 1996.

Ad Hoc Selection Committee for the Chair of the Finance and Business Economics Area, DeGroot School of Business, November 1996.

Representative to the Council of the Faculty of Health Sciences, July 1992 to June 1994.

Undergraduate Admissions Policy and Reviewing Committee, Faculty of Business, July 1992 to June 1994.

Graduate Awards Committee, Faculty of Business, January 1987 to December 1987, July 1992 to June 1994.

Faculty Research Committee, Faculty of Business, July 1990 to June 1991.

Business Undergraduate Liaison Committee, Faculty of Business, July 1988 to June 1990; January 1992 to June 1992.

Dean's Advisory Committee on Computing, Faculty of Business, July 1986 to June 1989.

c. University

Executive Committee, McMaster University Faculty Association (MUFA), May 1, 2013 to April 30, 2016; September 1, 2019 to present.

Treasurer, McMaster University Faculty Association (MUFA), May 1, 2013 to April 30, 2016; September 1, 2019 to present.

Representative of the Accounting and Financial Management Services Area to MUFA Council, May 2014 to present.

Nominating Committee, McMaster University Faculty Association (MUFA), December 2017; December 2018 to present.

Chair, Business Engineering Student Research Ethics Committee, McMaster Research Ethics Board (MREB), McMaster University, September 1, 2017 to present.

Graduate Council, July 1, 2018 to present.

The Drs. Jolie Ringash and Glen Bandiera Renaissance Award Selection Committee, November 1, 2019 to present.

Chancellor's Gold Medal Selection Committee, November 2019.

2018 In-Course Awards Committee – University-wide, June 2018.

University Faculty Adjudicator, Office of Academic Integrity, McMaster University, September 2015 to December 31, 2016.

Business Engineering Student Research Ethics Committee, McMaster Research Ethics Board (MREB), McMaster University, August 2015 to August 31, 2017.

Gender Pay Equity Analysis Committee (Ad Hoc), MUFA, McMaster University, September 4, 2014 to April 30, 2015.

Undergraduate Council, McMaster University, July 1988 to June 1991, July 2002 to June 2005, July 2008 to June 2011; July 2013 to June 2014.

Undergraduate Council Awards Committee, McMaster University, July 1990 to June 1991, July 2002 to June 2005, July 2009 to June 2011; July 2013 to June 2014.

Rhodes Scholarship Selection Committee, Student Financial Aids and Scholarship Office, McMaster University, September 2008; September 2013; September 2014.

Selection Committee for Graduate Awards by Application, Student Financial Aids and Scholarship Office, McMaster University, May 2013.

Program Review Working Group for the Diploma in Accounting, Centre for Continuing Education, McMaster University, May 2011 to June 2012.

Bookstore Advisory Committee, McMaster University, September 2010 to April 2015.

Chancellor Gold Medal Selection Committee, Student Financial Aids and Scholarship Office, McMaster University, October 2009, September 2010.

Selection Committee of In-Course Awards, Student Financial Aids and Scholarship Office, McMaster University, June 2009, June 2010, June 2011.

Travel Scholarship Steering Committee, Student Financial Aids and Scholarship Office, McMaster University, March 2009.

Killiam Scholarship Selection Committee, Student Financial Aids and Scholarship Office, McMaster University, January 2009, January 2010.

Undergraduate Council Certificates and Diplomas Committee, McMaster University, July 2008 to June 2009.

Graduate Council Executive Committee, McMaster University, July 1999 to June 2001, January 2005 to June 2007.

Graduate Council, McMaster University, July 1998 to June 30, 2001, July 2004 to June 2007.

Chair, Board-Senate Hearing Panel for Sexual Harassment/Anti-Discrimination, McMaster University, December 2003 to June 2008.

Senate, McMaster University, July 2003 to June 2006.

Senate Executive Committee, McMaster University, July 2003 to December 2004.

Board-Senate Hearing Panel for Sexual Harassment/Anti-Discrimination, McMaster University, July 1997 to December 2007.

Undergraduate Admissions Committee, McMaster University, July 1988 to June 1990.